How much does it cost?

SPF is a non profit organisation. Our financial resources are derived only from donations and the income generated through our various services and publications. These allow us to meet our overheads and to develop our resources and capacity.

The basic pricing structure for our Conciliation Service is as follows:

Informal Consultation:

First 30 mins free. Thereafter €25.00 per hour.

Conciliation and Arbitration Services

Conciliators: €25.00 per hour per Conciliator Mileage: 25c per mile P.A.C.E Profilers €5.00 per copy Preparing for Reconciliation Booklets: €4.00 per copy



Why Saint Patrick?

Living more than a century before the foundation of Islam, five hundred years before the Great Schism and a millennium before the Reformation, the life of Saint Patrick stands free



from many of the labels that divide people on the island of Ireland today. Widely respected for his life-long commitment to justice and reconciliation, we believe the non-contested space of Patrick's history is the perfect place to promote and create such non-contested space in the world of today. Under the banner of Patrick, our hope is that our young people, local communities and leaders can meet, dialogue and join together in shared action for a better future. As we follow his lead, the legacy of the world's most celebrated Patron Saint can not only be rediscovered but can be re-engaged to accomplish in our communities what it did in his.

For further information, please contact

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SPF Conciliation Service

Professional conciliation for individuals, groups and organisations.

> Tha Saunt Petèrick Steid Fondúireacht Phádraig

SPF CONCILIATION SERVICE

Introduction

The **SPF Conciliation Service** provides facilitated conciliation, dispute arbitration and conciliation resources for individuals, groups, and organisations facing situations of conflict. Consisting of trained and experienced conciliators from a variety of backgrounds around the country, our service is committed to helping individuals and groups move from destructive conflict to creative and lasting resolution.

What we Offer

Facilitated

Conciliation

Dispute

Arbitration

1. Informal Consultation

Sometimes, when conflict arises, all that is needed is an opportunity to chat through our situation and be given a few helpful suggestions as to how we should proceed. Our Conciliation Service is pleased to offer this facility. As well as helping you with initial responses we will also be able to advise you as to whether or not your situation is one that would be helped by a more formal conciliation process.

2. Facilitated Conciliation

When conflict becomes destructive, outside help is almost always needed "If separation is the seed of conflict, reconciliation begins with the simple act of meeting together."

to find our way back to stability and health. Using preliminary meetings, facilitated interactions and specially developed resources, our conciliators (who usually work as a team of two) provide a safe and constructive environment in which to work together towards understanding, resolution and reconciliation. They also provide a written statement of what has been agreed by the parties as a result of their conversations.



3. Dispute Arbitration

Conflict is always best resolved when the parties involved come to a mutually agreed solution to their difficulties by themselves. However, sometimes such agreement proves to be impossible to reach and the need for outside arbitration and/or the drawing up of a binding agreement between the parties becomes necessary. Where conciliation has failed, the SPF Conciliation Service can also provide this arbitration process. It is important to note that

conciliation and arbitration are two entirely different processes. They do not simply follow on from each other. What is shared during a conciliation process is regarded as confidential to that process.* When arbitration is necessary a completely new process is begun and is facilitated by an entirely new SPF team.

*The only exception to this confidentiality is where, for the safety of those involved, mandatory reporting may be required by law.

4. Conciliation Resources

In addition to the above we also provide a number of leadership and conflict related resources such as our P.A.C.E. Personality profilers and our *Preparing for Conciliation* reflection booklets. The latter are available both for individuals and for groups. These can be ordered by



SPF PACE Profiler

emailing office@saintpatrickfoundation.org or online at: www.saintpatrickfoundation.org

The more you know yourself, the more patience you have for what you see in others.

Erik Erikson